

HomeCareOS

Operations Support for HomeCare Agencies
by Senior Care Business Advisors



About HomeCareOS

Every great team needs a strong utility player, and we've lined our benches with them! **Rest easier** knowing our team of friendly, caring and highly trained representatives are ready to step in when you need to step away. Our HCOS service provides your agency with:

- **After-Hours and Overflow Support**
- **Customized Escalation Plans**
- **Transparent Call Metrics**
- **Comprehensive Call Notes**
- **Restaffing for Caregiver Call Outs**
- **Proactive Alert Monitoring**
- **Caregiver App Support**
- **Real Time Lead Capture**
- **Ad Hoc Operations Support**

Ready to reclaim your ZZZ's?

Go to
SeniorCareBA.com/HomeCareOS
to get more information

Because we care.

Why Join Us?



HCOS Representatives are trained by our SCBA team, who bring over **70 years of combined Home Care experience.**



Happy team, happy clients! Provide a better **work life balance** for your administrative staff.



Save time and money training team members on your after-hours protocols and administrative tasks.



We provide **flexible levels of support** to accommodate your agency size, budget and level of need.



Never miss out on another opportunity! Leads don't follow a 9-5 schedule, and neither do we.

Preferred Partners:



www.SeniorCareBA.com

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